Outline

- Introduction
- Goals
- Major Research Findings
- Success Factors
- Memphis CIT Stats
- Take-a-ways
- Questions
Crisis Intervention Team (CIT)

Lt. Colonel Vincent E. Beasley, Ph.D.
CIT Coordinator
Memphis Police Department
Cell number: 901.502.1918
Goals

Improve Officer and Consumer Safety
- Immediacy of Response
- In-Depth Training
- Team Approach
- Change Police Procedures

Redirect Consumers from Judicial System to Health Care System
- Single Source of Entry
- No Clinical Barriers
- Minimal Officer Turnaround Time
Major Research Points

• **Officers are more confident of their de-escalation skills as a result of CIT Training.**


• **CIT Training changes officers’ attitudes - attitudes that reflect stigma towards individuals with serious mental illness such as schizophrenia were significantly improved.**


• **CIT Programs increase department’s involvement in responding to behavioral crisis events**


• **CIT Programs improve law enforcement response times to crisis events.**

Major Research Points (cont.)

- **CIT may decrease the need for higher level interventions such as that of the SWAT team.**
  


- **CIT officers have lower arrest rates for those with mental illness than non-CIT Officers**
  

- **CIT Training appears to have a positive impact on the use of force in that while lower levels of use of force are similar to non-CIT officers, the use of higher levels of force are lower in CIT officers.**
  
Major Research Points (cont.)

• CIT Programs report very low arrest rates for those with mental illness, generally around 2-4%. Estimates of national arrest rates are in the range of 20%.

CIT arrest rates

National Estimates
Major Research Points (cont.)

- CIT programs increase the rate of referrals to health and social service care with increases ranging from 20% to 90%. Analysis of the characteristics and dispositions of individuals referred by CIT officers indicated a strong similarity to groups referred to health and social service care by other referral sources including mental health professionals. These studies suggest CIT officers are making greater use of referrals to health care and social service resources while making appropriate decisions about the need for psychiatric care.


- Individuals with serious mental illness diverted by CIT Officers to health care have improved continuity of care, improved mental status, and lower rates of re-arrest than a similar group of individuals brought to the jail by non-CIT officers.

Three Major Factors for Success

- Partnership
- Continuous Training
- Education (Community, Consumers, Churches & Advocates)
# Memphis CIT Calls and Transports

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
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</thead>
<tbody>
<tr>
<td>Calls for:</td>
<td>17,812</td>
<td>17,419</td>
<td>18,435</td>
</tr>
<tr>
<td>Total transports for:</td>
<td>4,754</td>
<td>4,760</td>
<td>4,695</td>
</tr>
<tr>
<td>Transports to penal facilities:</td>
<td>539</td>
<td>569</td>
<td>592</td>
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</tbody>
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*Each year less than 2% of the calls result in the subject being transported to a penal facility. In 2016, we answered 18,435 CIT calls and only 592 subjects were transported to penal facilities. This is equal to .03211. The national average is between 2 - 4%*
Officers Trained and Certified from other Agencies

<table>
<thead>
<tr>
<th>Year</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
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<tbody>
<tr>
<td></td>
<td>91</td>
<td>85</td>
<td>87</td>
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*In the past three years we have trained officers from MS, AL, AR, TX, GA, FL, CA, Uruguay and Greenland. Currently, there are over 3,000 law enforcement agencies trained in and utilizing the Memphis Model of CIT.*
Memphis CIT Ride-a-longs

<table>
<thead>
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<th>Year</th>
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<tbody>
<tr>
<td>2014</td>
<td>36</td>
</tr>
<tr>
<td>2015</td>
<td>39</td>
</tr>
<tr>
<td>2016</td>
<td>47</td>
</tr>
</tbody>
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*The ride-a-longs are used as an opportunity to show local mental health providers and citizens what the average tour of duty of a CIT officer is like.*
Memphis CIT Speaking Engagements

For:

2014 2015 2016
27 28 25

*The speaking engagements are used to educate the public, and mental health providers on the CIT Program.*
Three Take-a-ways

• Invite the community (schools, civic clubs, and churches, etc.) and mental health treatment facilities to join your CIT

• Continue to strengthen and develop partnerships and invite them to CIT Training

• Build on the small wins

• Tell your story to the local media outlets
Questions?